

PRESENTED BY PAMELA ABNER ABNER CONSULTING SERVICES



### LEADING WITH EQUITY & INCLUSION SESSION DISCUSSION POINTS

- Learn effective and practical strategies to lead with equity and foster an inclusive work environment
- Understand the six traits of inclusive leadership to create a more equitable and future ready workforce
- Consider the principles of bias, racism, and white privilege in organizational culture

# DIVERSITY, EQUITY, AND INCLUSION DEFINED

 $\gg$ 

Diversity

Equity

Inclusion

Everyone is individual and different

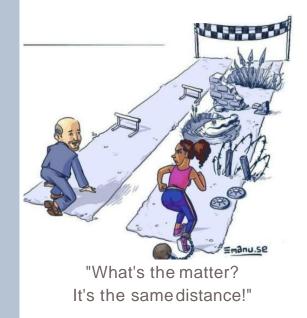
Fair access to opportunities

Fostering belonging & respect, valuing all individuals regardless of differences

## DEFINING EQUITY.

Workplace equity is when focus is placed on the employee's individual needs. A natural byproduct of a diverse workplace is that differences exist.

Equity requires that we acknowledge that everyone has different needs, experiences, and opportunities.



# STARTING THE CONVERSATION LIVE POLLING

**Q1.** Have you established equity as a key business driver within your organization?

- Yes
- No
- I'm not sure

## UNDERSTANDING INCLUSION THE NEED TO BELONG



- Belongingness
- Connectedness
- Considering Differences

#### EXCLUSION

Individual is not treated as an organizational insider with unique value in the work group but there are other employees or groups who are insiders.

#### ASSIMILATION

Individual is treated as an insider in the work group when they conform to the organizational/ dominant culture norms and downplay uniqueness.

### INCLUSION THE FRAMEWORK

#### DIFFERENTIATION

Individual is not treated as an organizational insider in the work group, but their unique characteristics are seen as valuable and required for group/organization success.

#### INCLUSION

Individual is treated as an insider and allowed /encouraged to retain uniqueness within the work group.

## WHAT HAPPENS WHEN WE ARE NOT INCLUSIVE

### Examples non-inclusive behavior:

- Being disrespectful towards others
- Speaking in a rude tone of voice
- Saying offensive or belittling comments

# Consequences of non-inclusive behavior in the workplace:

- Decreased productivity and performance
- Detachment from job, not caring
- Retention and recruitment issues
- Trauma and stress-related symptoms



# WHAT RESEARCH TELLS US...

 According to neurological research by David Rock and others, people perform best when they feel valued, empowered, and respected by their peers.

 McKinsey's research found that gender-diverse companies are 15% more likely to outperform their peers and ethnically-diverse companies are 35% more likely to do the same.

 In research by Deloitte Australia, inclusive teams outperform their peers by 80% in team-based assessments.

Source: Bersin, J (2015, December 6). Why Diversity and Inclusion Will BEATop Priority for 2016. Retrieved from <u>https://www.forbes.com/sites/joshbersin/2015/12/06/why-diversity-and-inclusion-will-be-a-top-</u> 2016/#36075ca3bzed6.

"Not everything that is faced can be changed, but nothing can be changed until it is faced." ~ James Baldwin

# INCLUSION AS A BUSINESS STRATEGY

TO ENHANCEBUSINESS RESULTS

 Establish a model for inclusion that highly values uniqueness and belongingness -- where we consider differences

 Focus on our own identities as key and what our own cultural identity tells us about how we interact with others



# AN EQUITABLECULTURE

REQUIRES INCLUSIVE LEADERSHIP

Predicated on leadership behaviors that include: •Practicing self-understanding

•Building alliances across cultural connections

•Examining data and metrics based on differences

•Leading with equity – intentional use of equity lens to evaluate situations

•Engaging in open discussions about racism, sexism, bias, LGBT rights, disability, microaggression, BLM, etc.

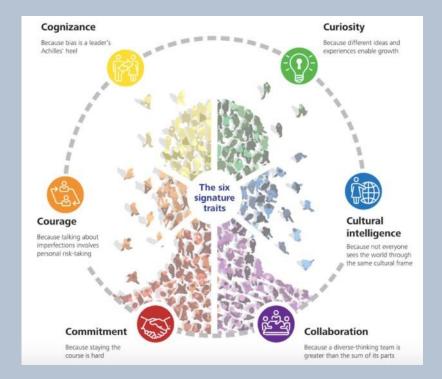


# STARTING THE CONVERSATION LIVE POLLING

**Q2.** As your organization's HR leader, do you feel you have the necessary skills to lead an equity and inclusion effort?

- Yes
- No
- Somewhat
- Not Sure

## THE SIX TRAITS OF INCLUSIVE LEADERSHIP



Source: Deloitte, Fast forward: Leading in a brave new world of diversity, Deloitte, 2015,.

### INCLUSIVE LEADERSHIP THE IMPERATIVES - SKILLS DEVELOPMENT

DEVELOP	INTERROGATE	ENGAGE	PRACTICE
<ul> <li>Use new methods of thinking</li> </ul>	<ul> <li>Examine current practices and policies</li> </ul>	<ul> <li>Encourage &amp; lead brave conversations about racism</li> </ul>	<ul> <li>Understanding from another's perspective &amp; self-understanding</li> </ul>
<ul> <li>Cultural awareness &amp; knowing one's own biases and identities</li> </ul>	<ul> <li>Consider other perspectives to identify blind spots</li> </ul>	<ul> <li>Lead with equity in mind- always</li> </ul>	<ul> <li>Displaying humility</li> </ul>
	Track patterns     across difference		<ul> <li>Collaborating and sharing perspectives</li> </ul>

# STARTING THE CONVERSATION LIVE POLLING

**Q3.** How comfortable are you managing conversations pertaining to bias and racism?

- Very Comfortable
- Comfortable
- Somewhat Comfortable
- Not Comfortable at All

# BIAS, RACISM, & WHITE PRIVILEGE

### Bias

A human condition we innately possess; it is how we protect ourselves & respond to situations in the environment based on learned or experienced associations.

### Racism

Prejudice or discrimination against someone based on a preconceived belief of superiority.

### White Privilege

A sociological concept referring to advantages that are taken for granted by whites and that cannot be similarly enjoyed by people of color in the same context (workplace, schools, etc.)

Sources: Cook Ross, Inc., "Everyday Bias for the Health Professions," (2016); DiAngelo, Robin, "White Fragility: Why It's So Hard for White People to Talk About Racism" (2018).

# SUGGESTED RESOURCES

 Implicit Association Test at Harvard: <u>https://implicit.harvard.edu/implicit/takeatest.html</u>

•Our Search for Belonging, How Our Need to Connect is Tearing us Apart, by Howard J.Ross

•White Fragility, Why it's so Hard for White People to Talk about Racism, by Robin DiAngelo

•So you want to talk about race, by Ijeoma Oluo

•Emmanuel Acho, Uncomfortable Conversations with a Black Man, YouTube video

# CONTACT INFORMATION

Abner Consulting Services Founder, Pamela Abner http://www.abnerconsultingservices.com/ Pamela@AbnerConsultingServices.com

