

Sweat the small stuff:

Emphasizing the daily leadership actions that drive big employee impact

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Leadership is not a soft skill. It requires intention.



Question...

What can leaders do to drive engagement before the person even begins?

Answer...

Ask the right questions.

Which would you prefer?





Micro behavior

Ask:

- What can I do to contribute to your growth?
- What do you need to feel engaged?

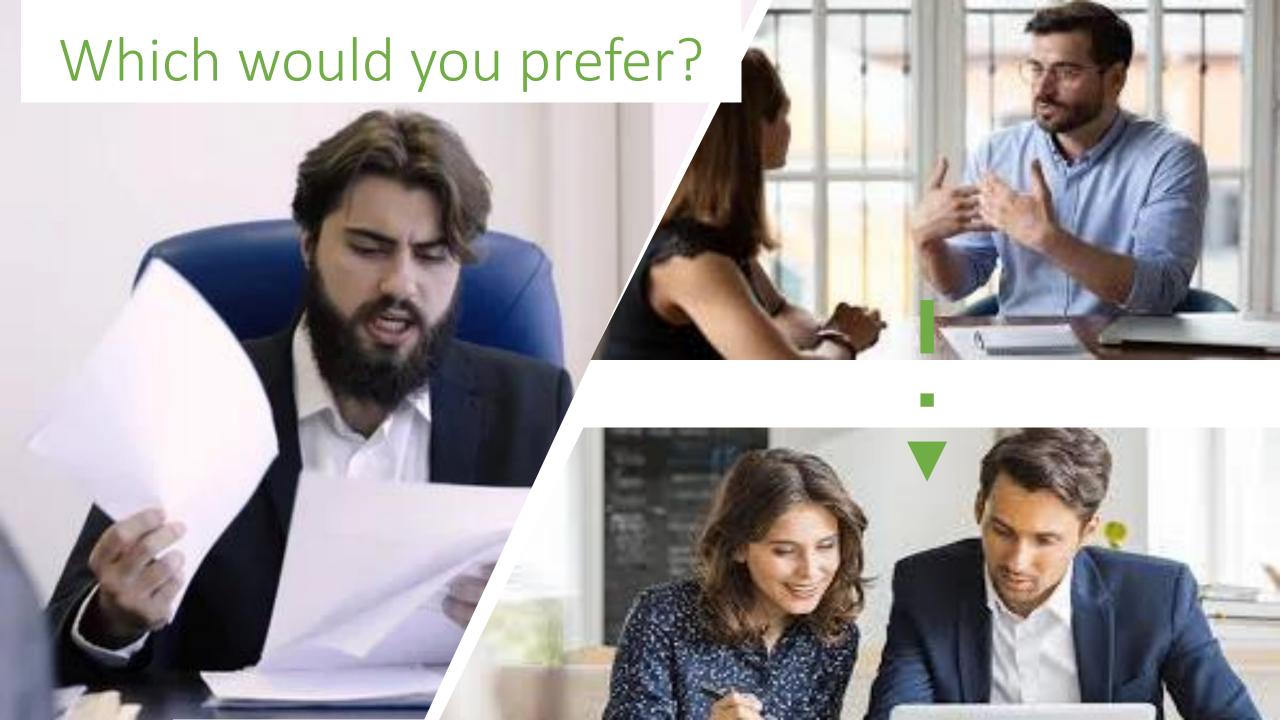
Macro Action

Update your interview guides and trainings

Question...

How do you engage employees after they've made a mistake? Answer...

Tell them the truth.



Micro behavior

Tell:

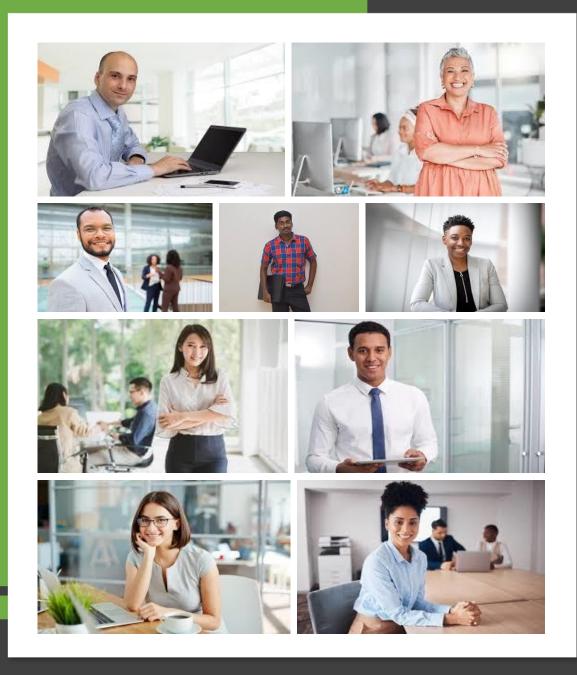
- Explain the "miss" with honesty and empathy
- Commit to being a partner

Ask

How can I support you?

Macro Action

Incorporate recovering from mistakes into your rewards & recognition



Let's continue the conversation!

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